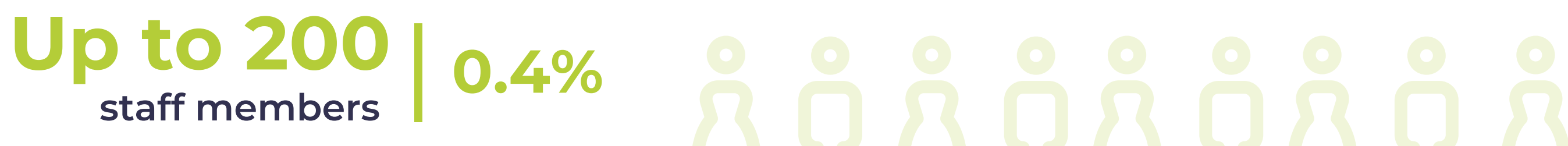
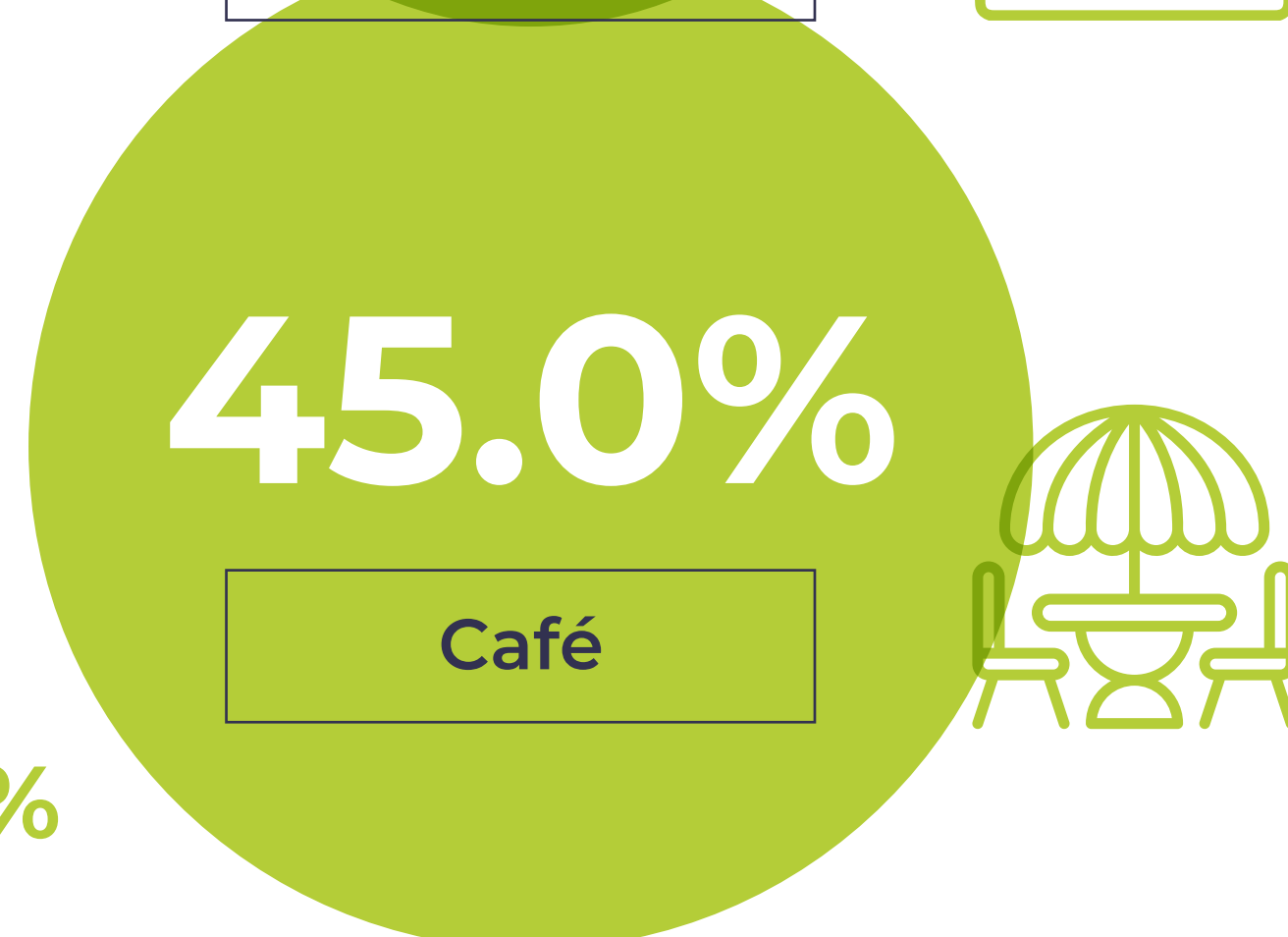
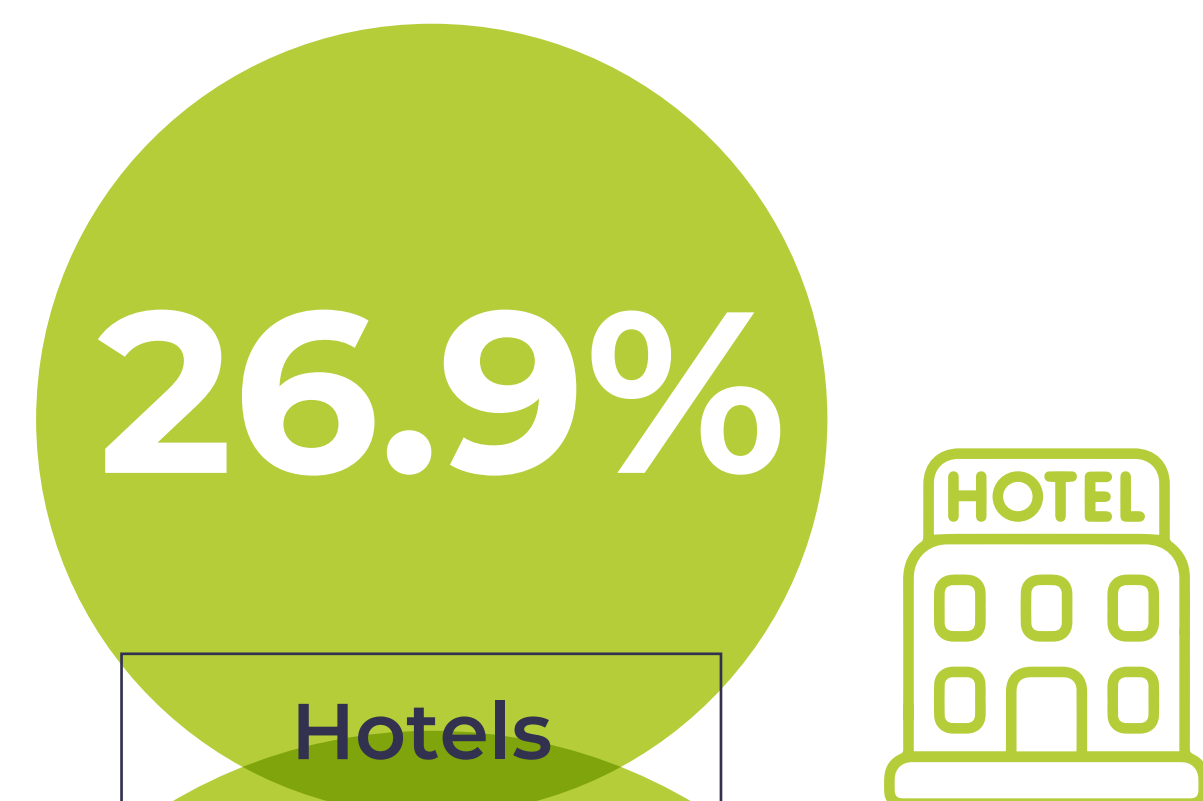
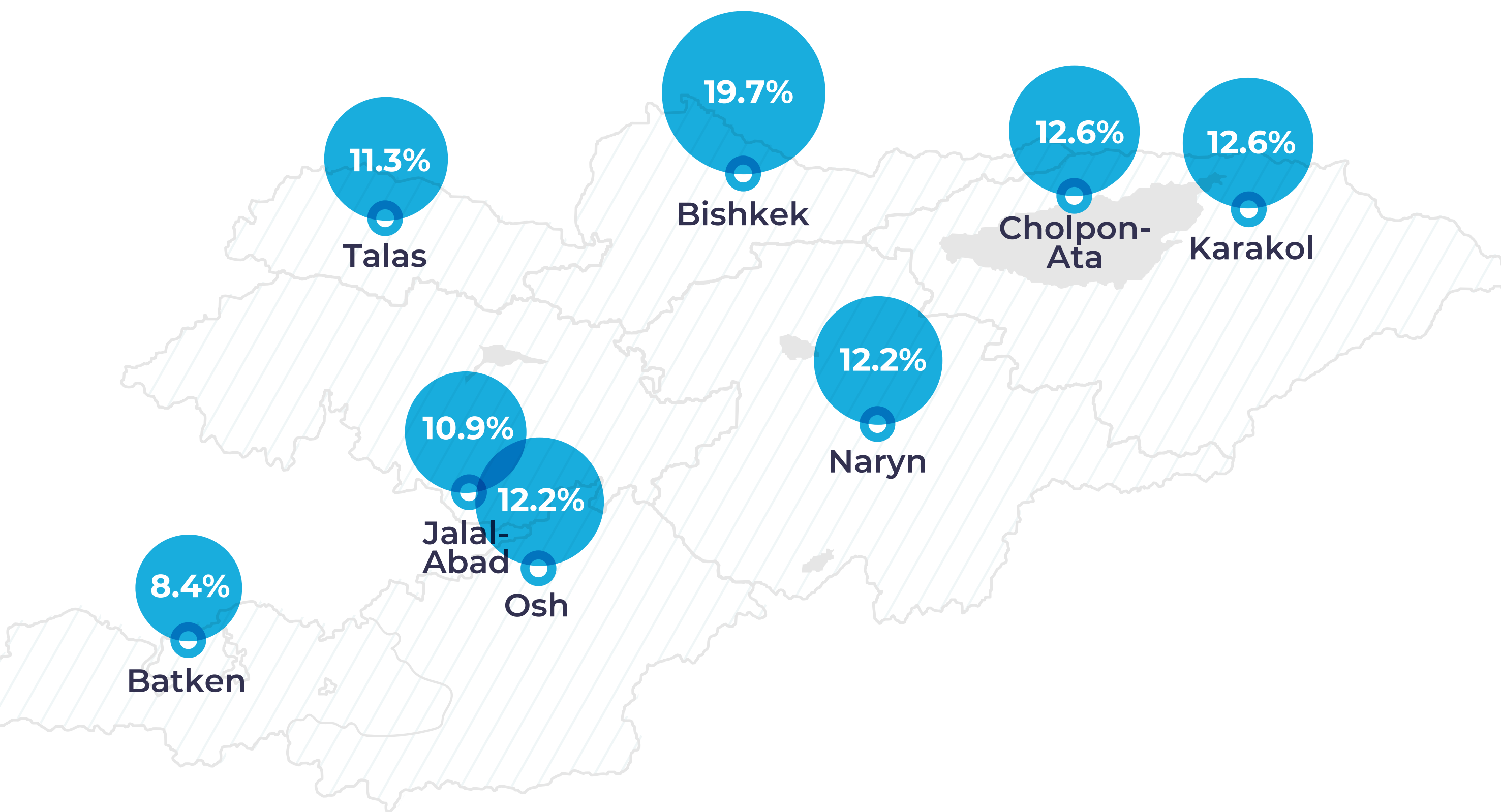


Profile of study participants

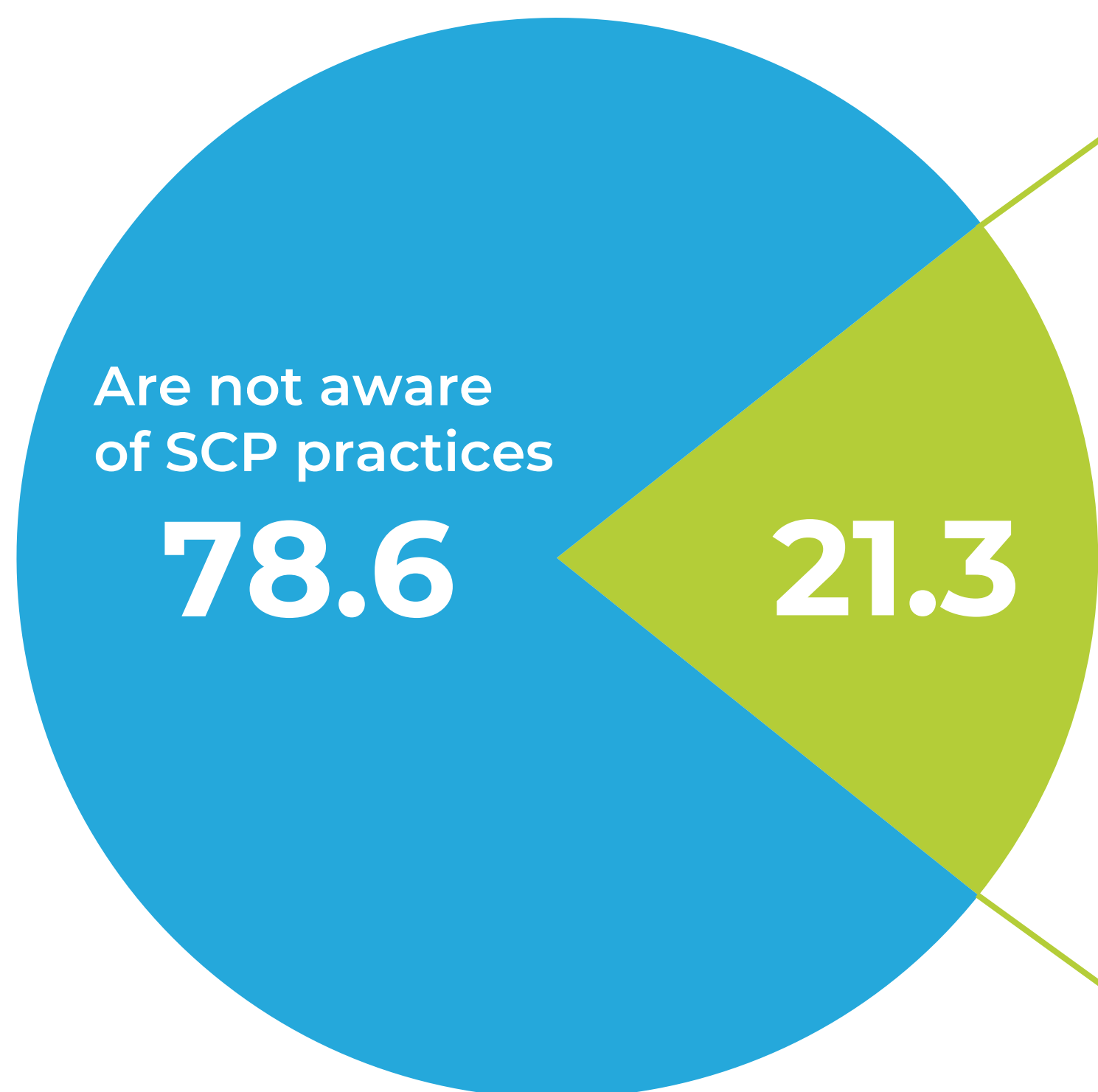
238 representatives of the hotel and restaurant business were interviewed

The study was conducted in August 2020



Awareness of SCP*

(Percentage)

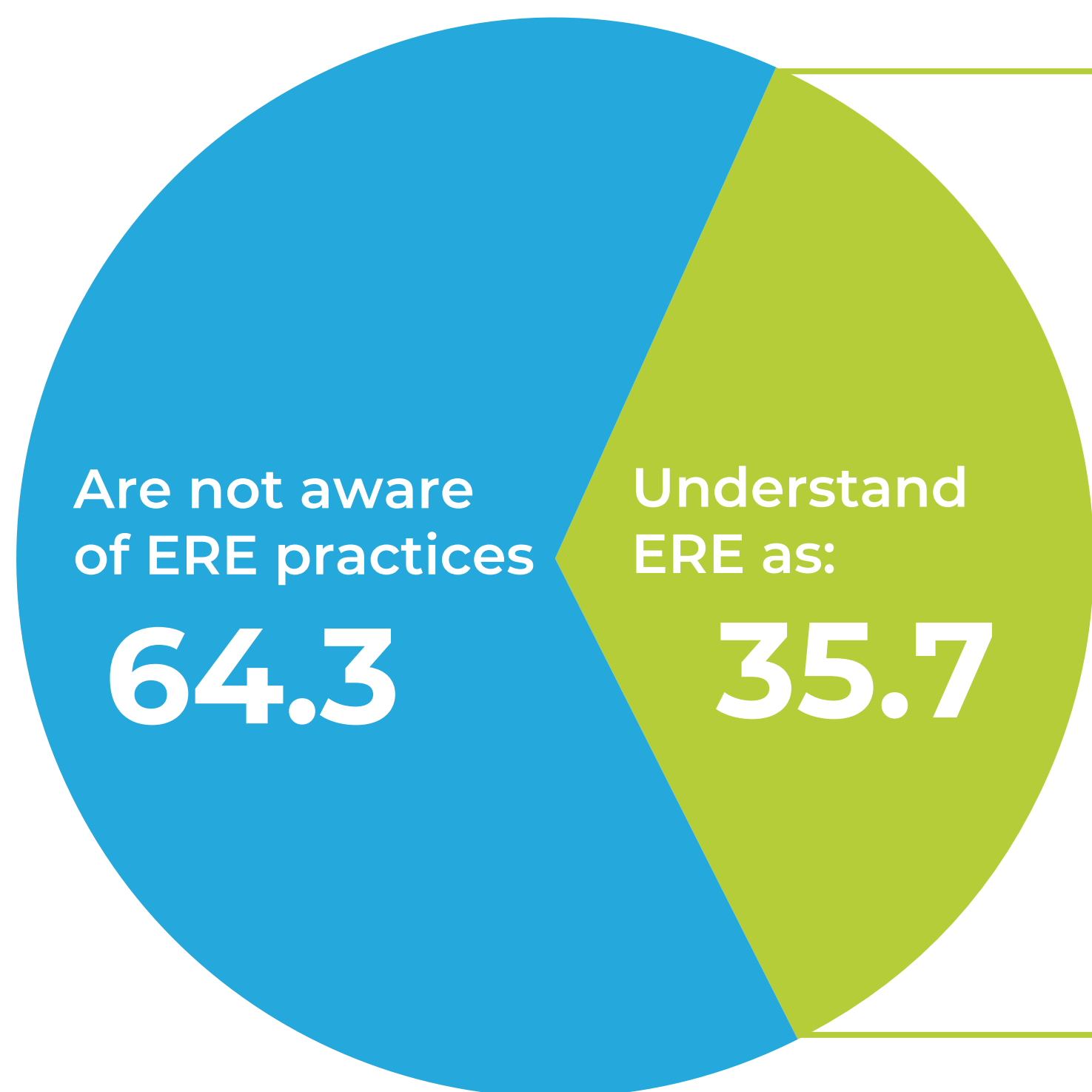


- 3.8 ● Use of local products
- 3.8 ● Saving resources and consumption
- 2.9 ● Quality goods
- 2.9 ● Energy-saving bulbs and appliances
- 2.1 ● Recycling and waste sorting
- 2.1 ● Соответствие экологическим стандартам
- 1.3 ● The use of long-term goods (excluding disposable items)
- 1.3 ● Solar panels, flashlights, sensors
- 1.2 ● Other

*SCP - Sustainable Production and Consumption

Awareness of ERE*

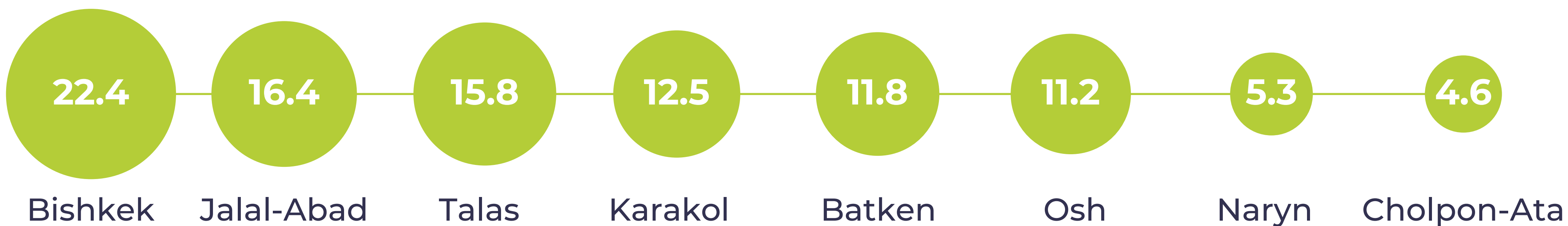
(Percentage)



- 10.9 ● Energy-saving bulbs
- 8.0 ● Solar batteries
- 2.9 ● Use of energy-efficient equipment
- 2.1 ● Lower power consumption
- 1.7 ● Heating systems
- 1.3 ● Respect for the environment
- 0.8 ● All resources must be conserved
- 0.4 ● No plastic
- 0.4 ● Energy-efficient windows

* ERE - Energy and Resource Efficiency

HoReCa representatives in Bishkek, Jalal-Abad and Talas **are the most unaware of ERE**



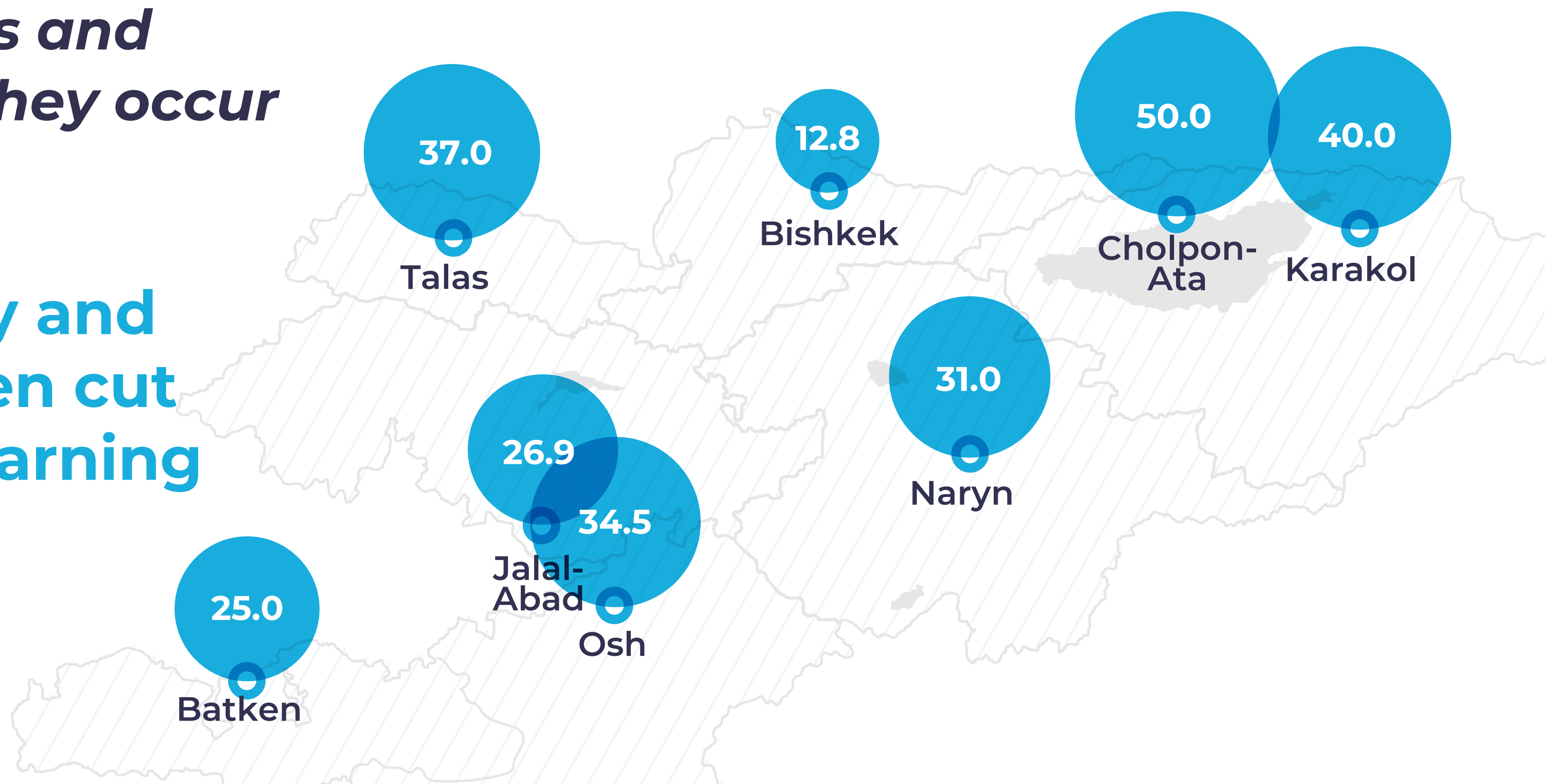
HoReCa representatives in Naryn and Cholpon-Ata **are most aware of ERE**

Provision of resources

(Percentage)

What problems and how often do they occur

The electricity and water are often cut off without warning



The main reasons:

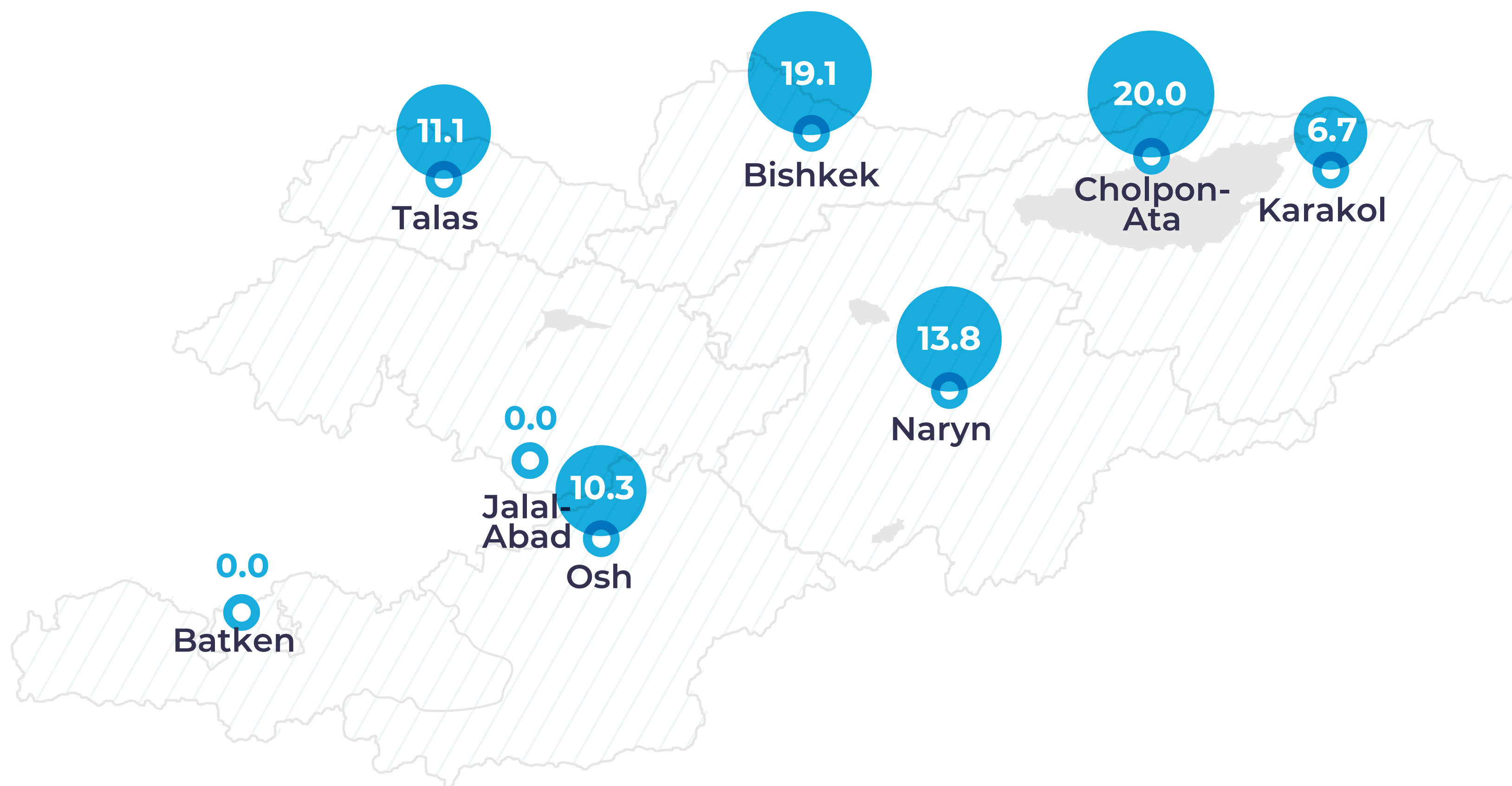


Weather conditions (squally wind)



Equipment wear

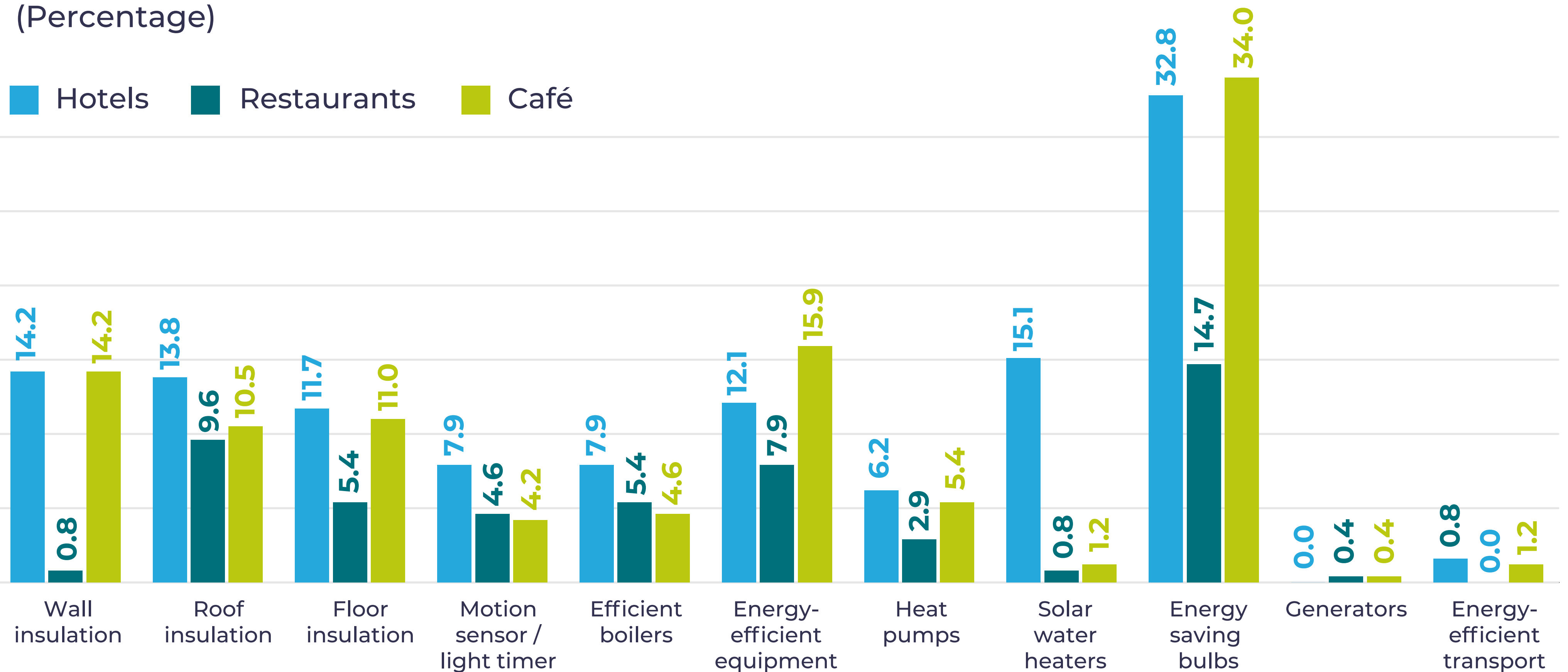
Planned shutdown



What ERE technologies they use

(Percentage)

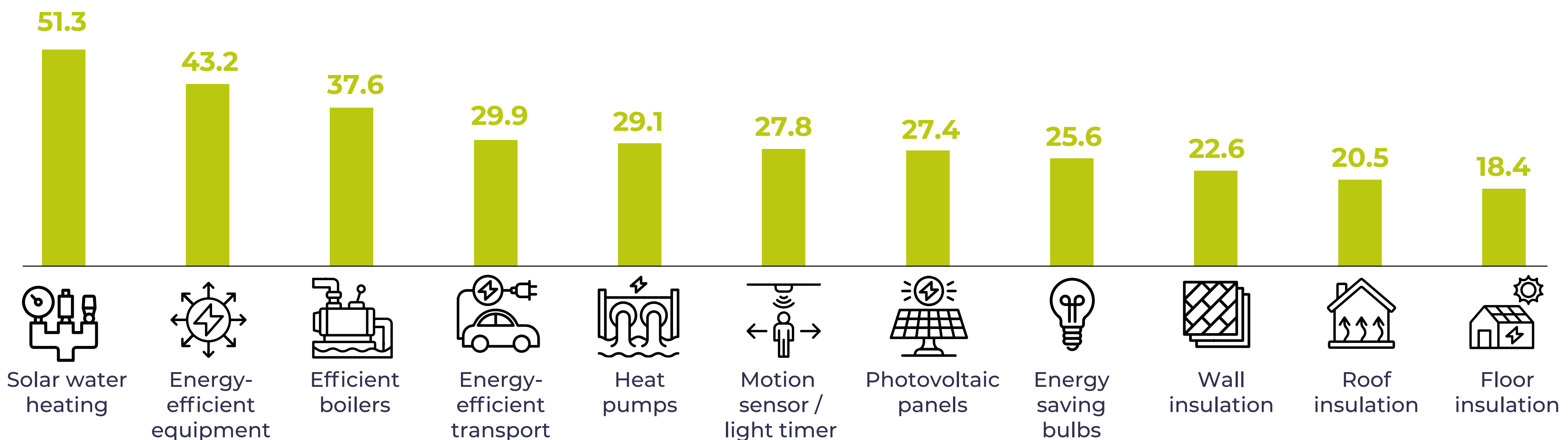
Hotels Restaurants Café



Café representatives are trying to consistently implement ERE technologies and are therefore more interested in increasing their knowledge of ERE technologies

Respondents were particularly interested in solar water heaters, energy efficient boilers, ways to install motion sensors and lighting fixtures with timers.

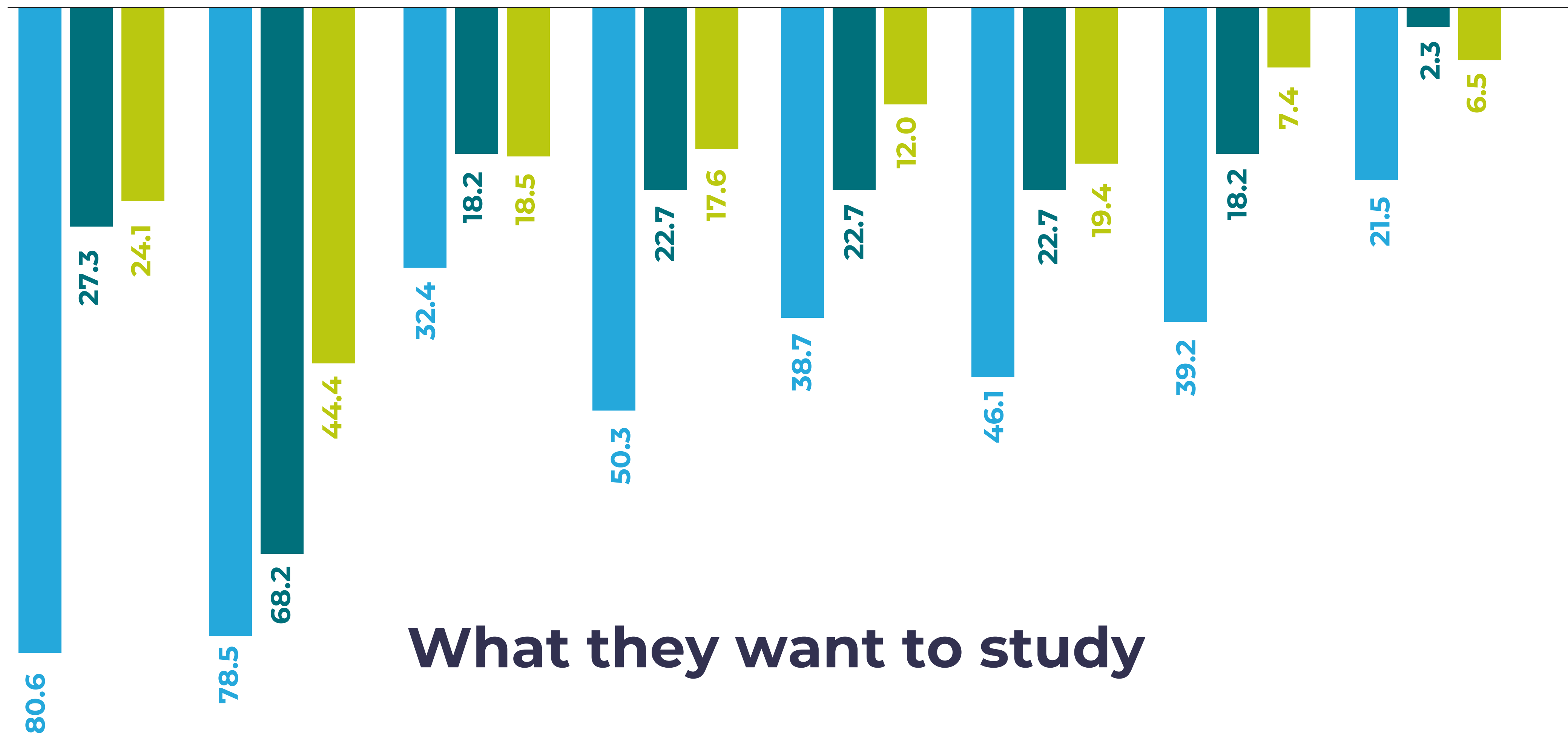
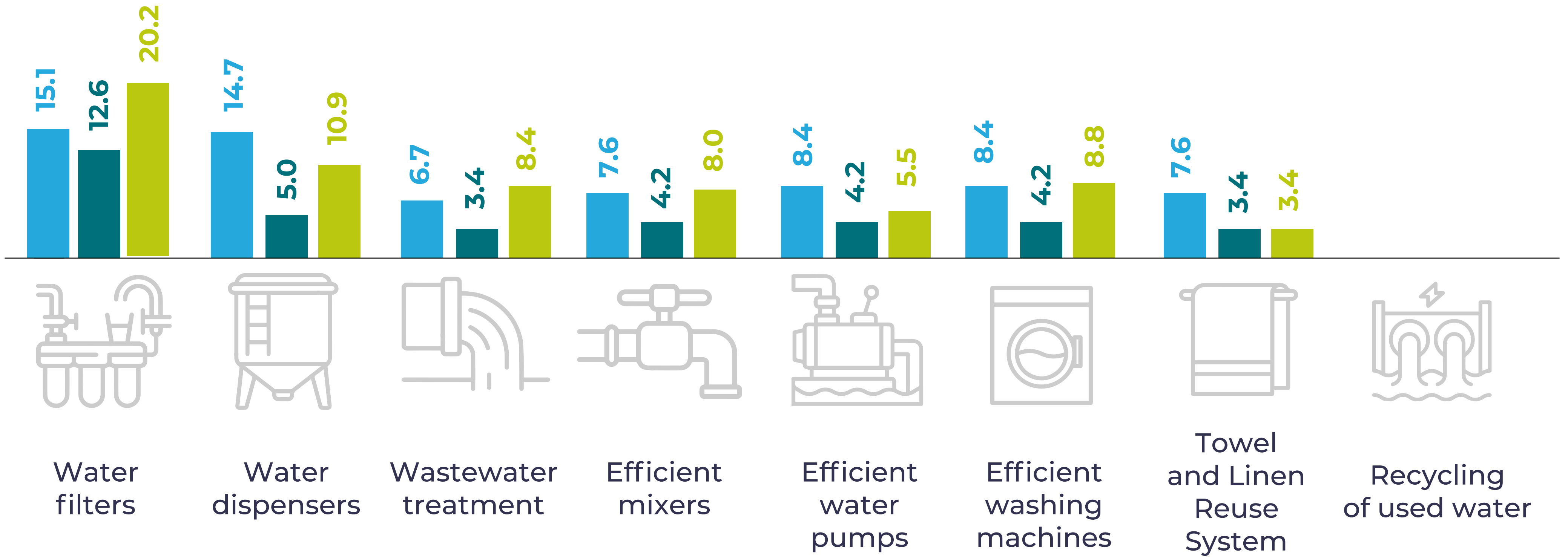
What they want to learn



What water-saving and water-treatment technologies they use

(Percentage)

Hotels Restaurants Café

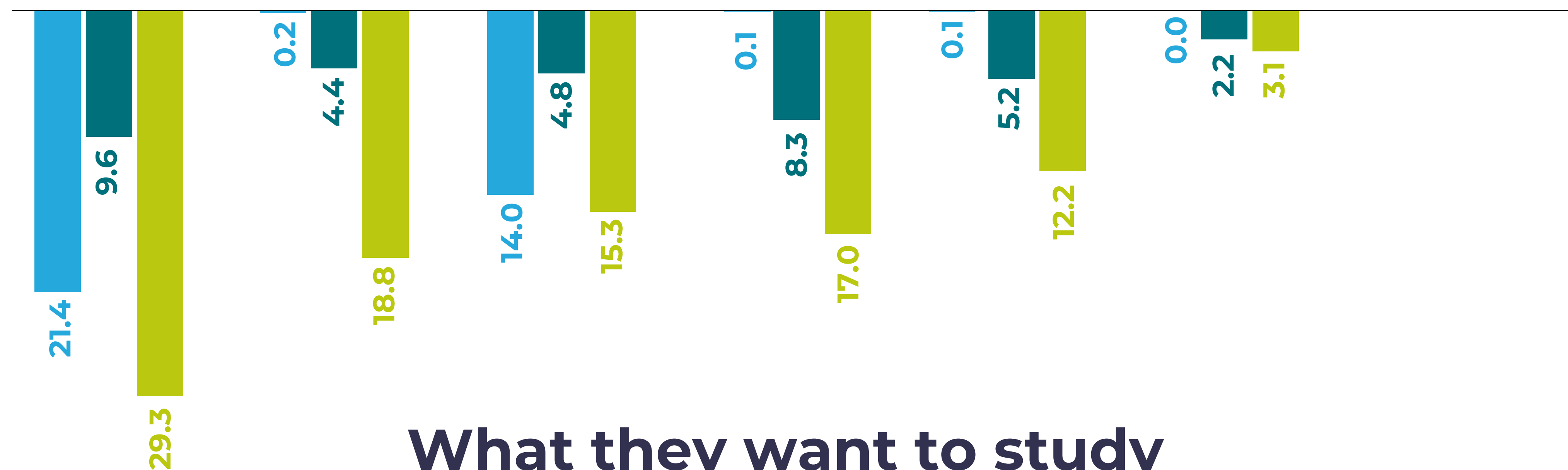
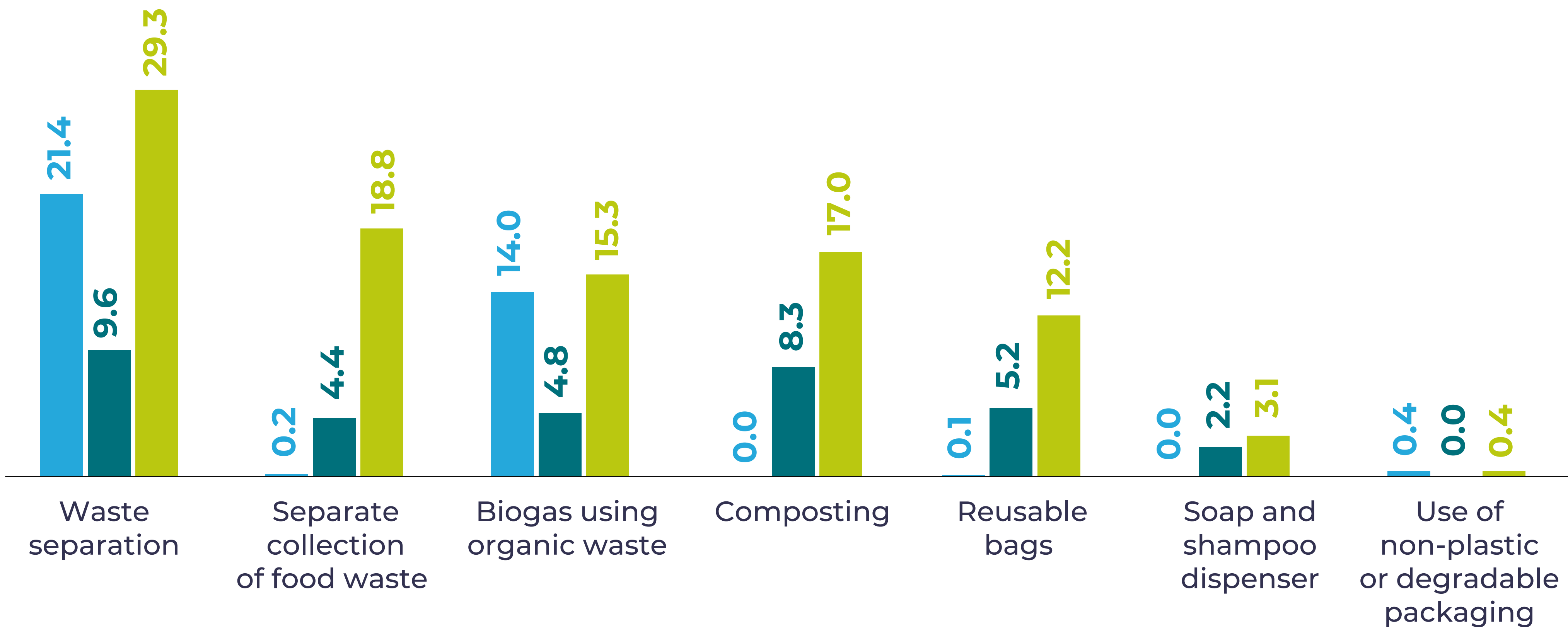


What they want to study

Dispose of waste

(Percentage)

Hotels Restaurants Café

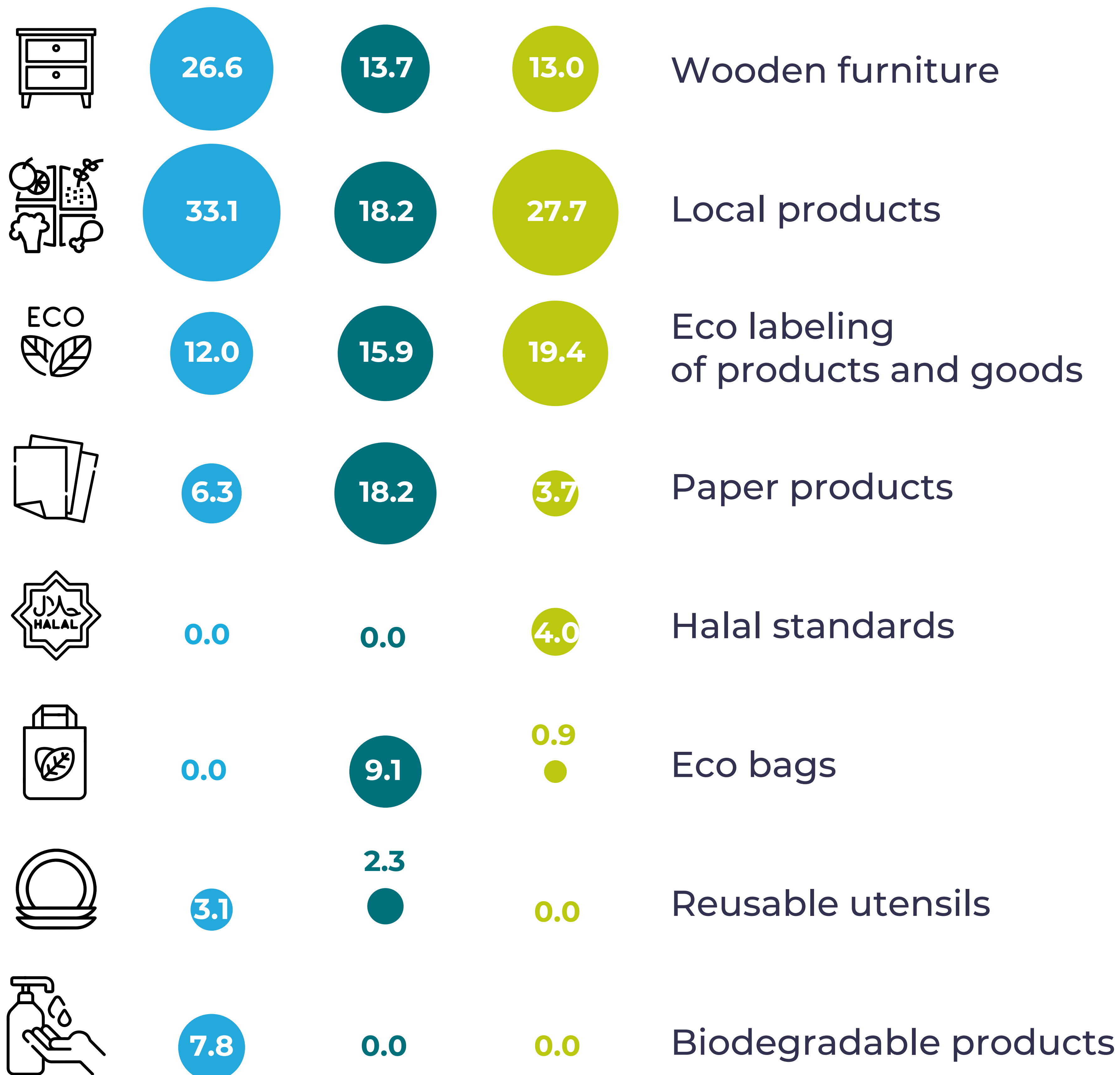


What they want to study

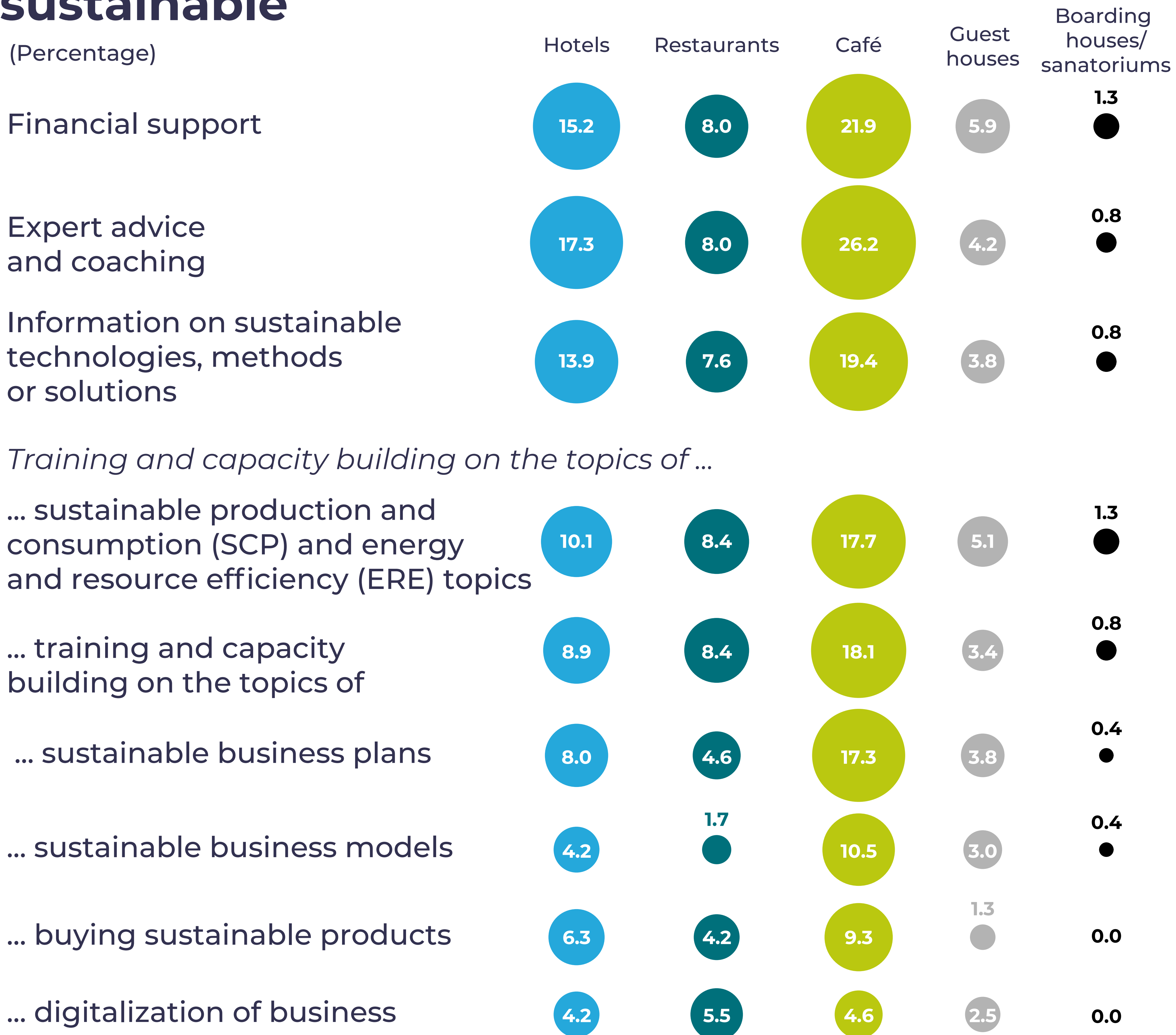
Using eco-products

(Percentage)

Hotels Restaurants Café



What it takes to make a business more environmentally sustainable

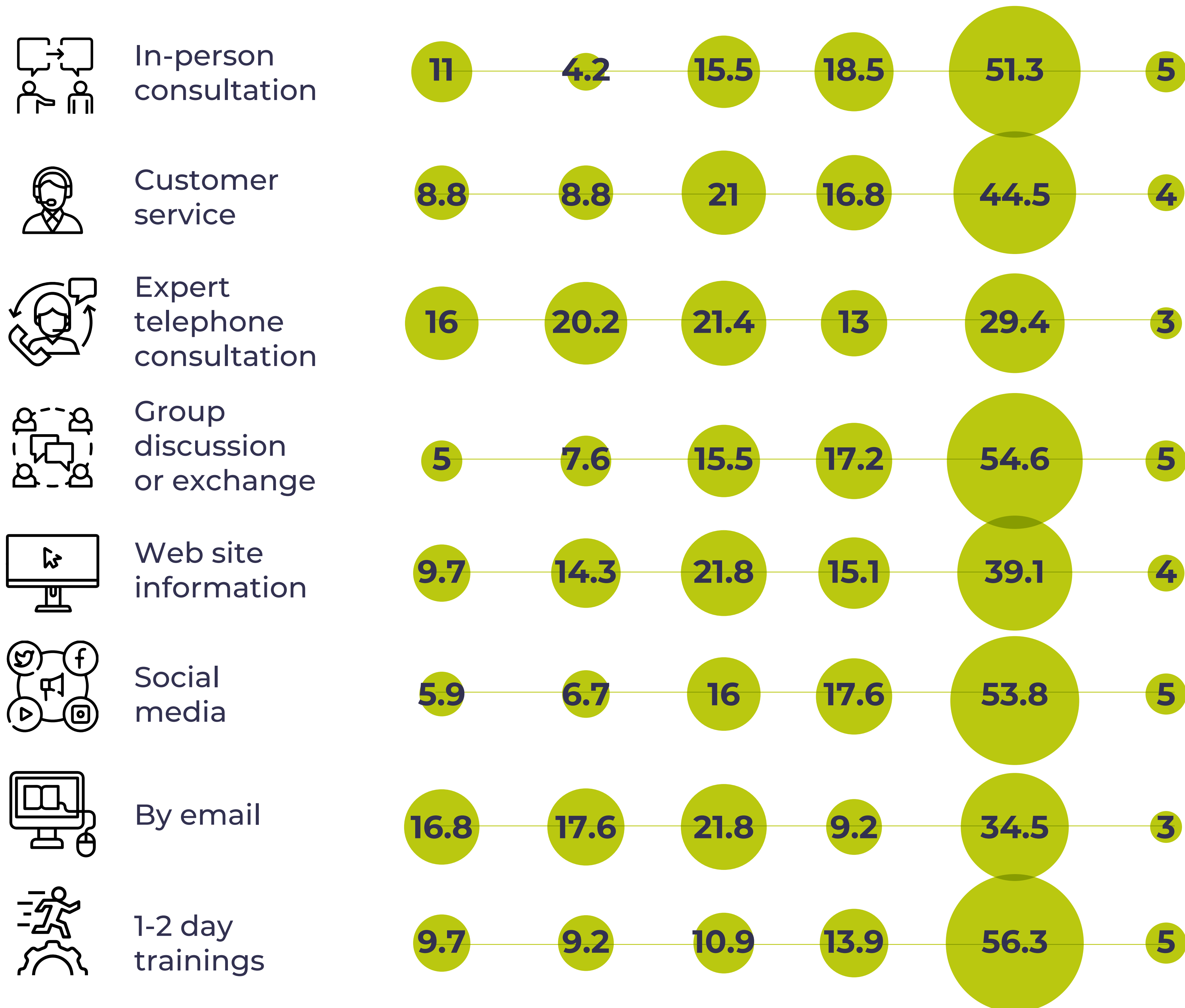


Respondents view training as one of the main tools for implementing sustainable principles and practices in the HoReCa sector.

Which training methods are preferred

(Percentage)

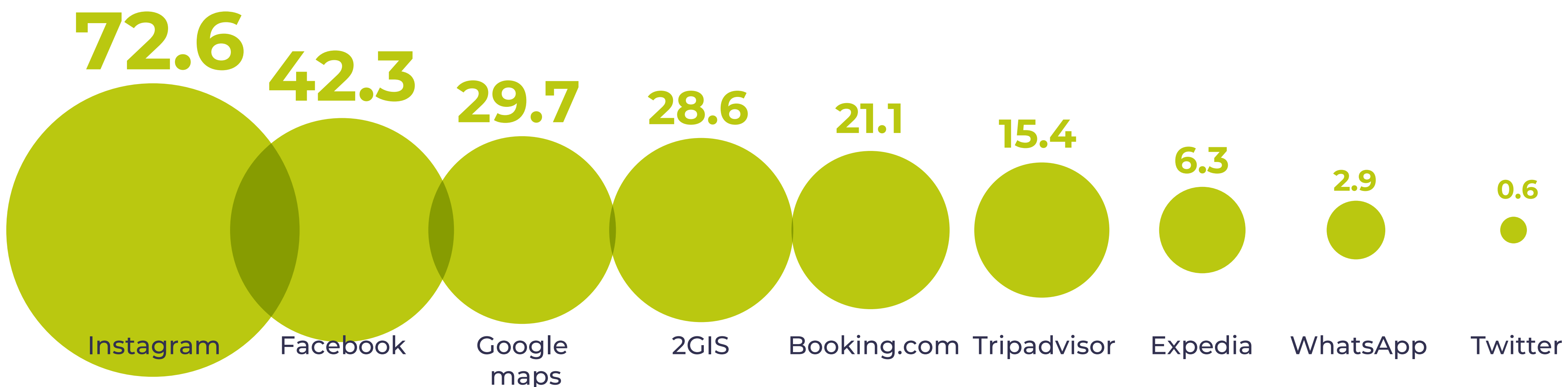
least important 2 3 4 most important median



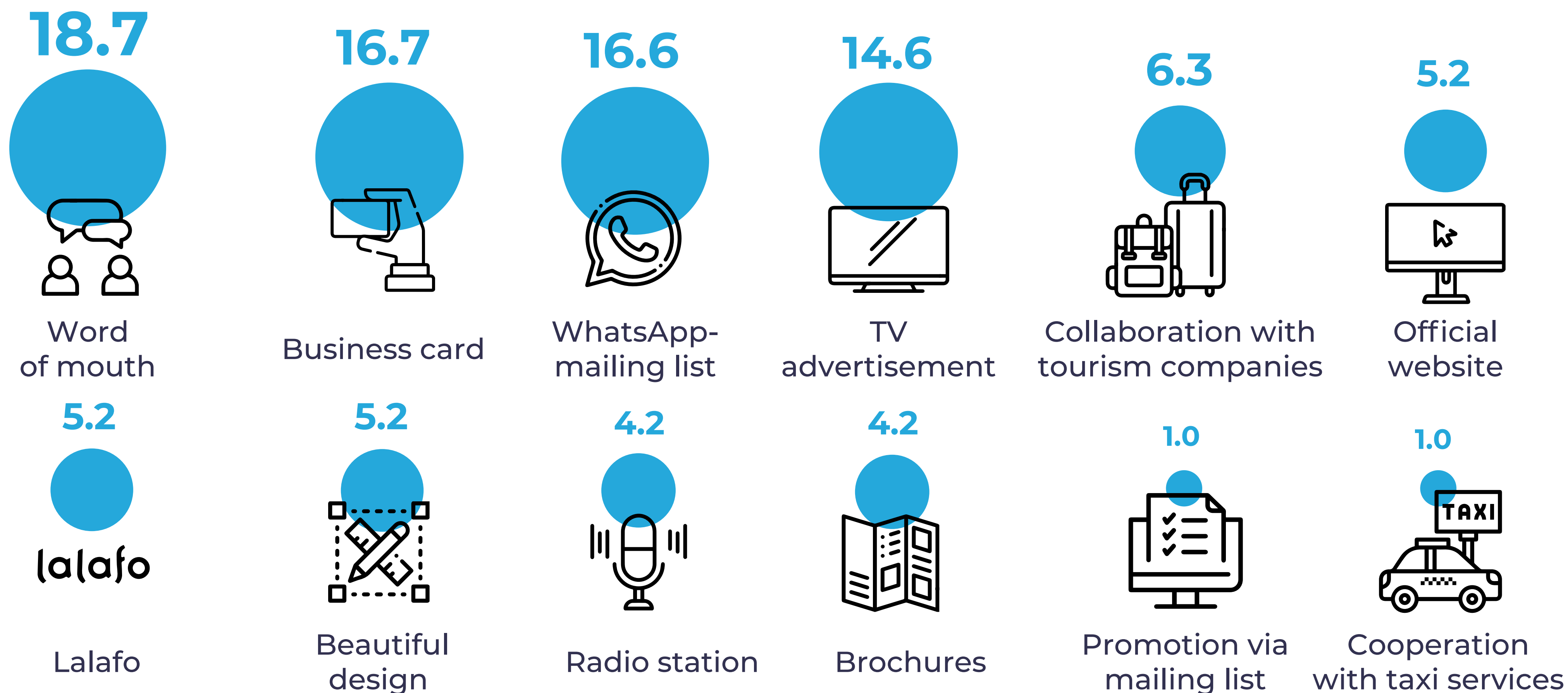
How they promote their products and services

(Percentage)

Online

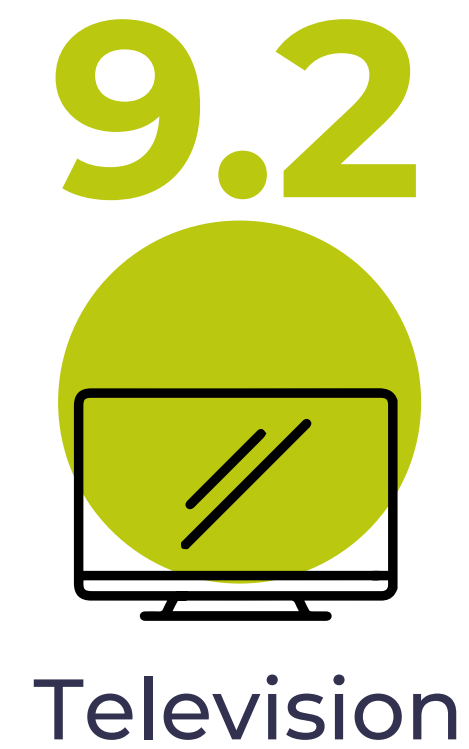


Locally

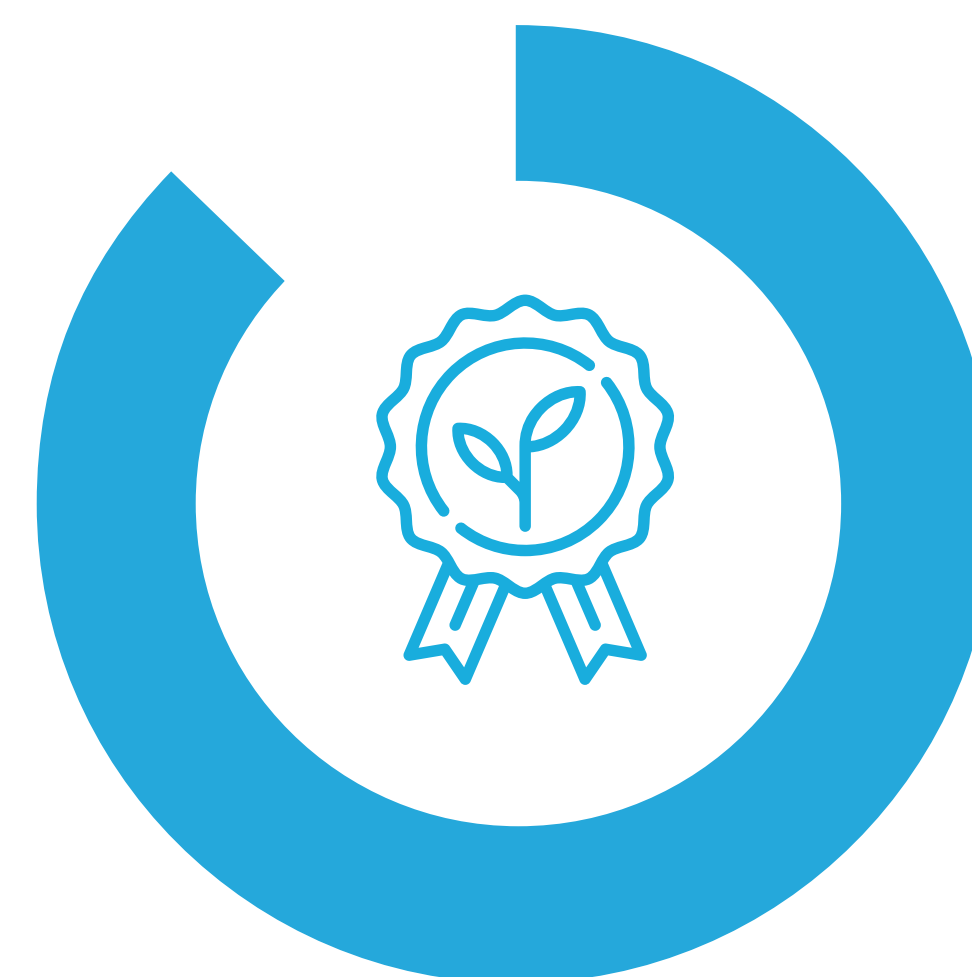


How they inform clients about their eco-practices

(Percentage)



80.0
of respondents
are not familiar
with the term
“ecolabel”



87.4
are interested
in obtaining an
ecolabel certificate
for their company